

## HEBA R.



Heba is a 32 year-old woman recently diagnosed with Burkitt Lymphoma.

Heba was recently married. She is now covered under his private insurance. Prior to her marriage, she was being treated under Emergency Medicaid coverage and charity care.

Currently, Heba owes \$9,639 in previous inpatient and outpatient care (she gave birth to twins six months ago plus early chemotherapy treatments that were performed prior to her new plan with her husband).

### Heba's Goals:

- manage high-deductibles and copays with third-party financial assistance
- local transportation to/from treatments
- assistance with childcare for her young children while in treatment
- negotiate higher reimbursements with her insurance company
- participate in clinical trials that may provide better outcomes
- financial assistance to pay previous medical bills
- better understand what her medical care team (physicians, chemotherapy center)

### Blue Cube Medical Service(s) Selected:

**Combined Patient Financial Assistance and Advocacy.** Currently, Heba owes \$9,639 in existing medical bills. However, she also needs help paying for new cancer-related services, visits, drugs/medications for new treatment and care. She also needs help from Blue Cube Medical to negotiate and facilitate her needs from the provider or insurance company.

### Medical Conditions:

Burkitt Lymphoma, chemotherapy issues, neutropenia, neuropathy, fatigue

### Insurance Coverage:

Heba is an HMO member with \$1000 deductible, \$30 copay for doctor visits

### Financial/ Employment Status:

Heba is not working now due to her health. Her husband is employed full time. Historically, they have been financially stable but the cost of treatment along with infant twins has caused financial strain within their household.

### How Blue Cube Medical helped Heba:

- helped Heba obtain transportation services to/from treatments and out-of-town clinical trials
- located available funding from several cancer foundations to pay for childcare costs for her children while she has active cancer
- assisted Heba in locating additional financial assistance and advocacy services for her household expenses such as utilities, daycare, insurance payments, and more
- utilized third-party financial resources from various organizations to pay towards past due medical bills
- Saved Heba: \$8,950 in past due medical bills including insurance negotiation of denied claims, third-party financial assistance and hospital provider write-off